



PINNACLE QUALITY INSIGHT
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To whom it may concern,

Over the course of the last twelve months, Pinnacle Quality Insight, a nationally recognized customer satisfaction firm, has interviewed the customers of Avamere Transitional Care & Rehab - Brighton regarding their satisfaction levels.

Customers were asked to evaluate several aspects of their received services. From the results of these interviews, Pinnacle has determined that Avamere Transitional Care & Rehab - Brighton has qualified for a **Pinnacle Customer Experience Award™** in the following service area:

Professional Therapy Services

The Customer Experience Award™ is awarded to care providers who have achieved best-in-class customer satisfaction standards within their peer group.

Pinnacle congratulates the staff of Avamere Transitional Care & Rehab - Brighton for achieving this honor.

Stan Magleby

CEO

Pinnacle Quality Insight

2014



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

AVAMERE TRANSITIONAL CARE & REHAB - BRIGHTON

for achieving best-in-class
customer satisfaction standards in

PROFESSIONAL THERAPY SERVICES

A handwritten signature in black ink that reads "Stan Magleby".

STAN MAGLEBY, CEO